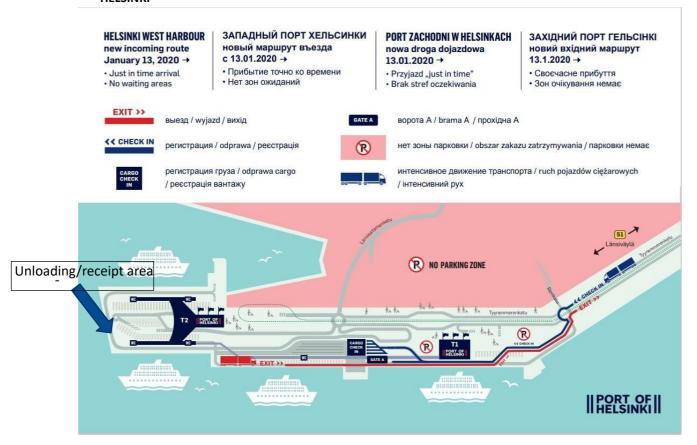
PROCEDURE FOR UNLOADING AND RECEIVING TRAILERS IN WEST AND SOUTH HARBOURS OF HELSINKI



Unloading process:

An e-mail should be sent to the address cargocheckin.helsinki@tallinksilja.com, which, in addition to the registration information, includes also the following:

- registration number of the truck delivering the trailer
- trailer registration number
- the weight and nature of the cargo/goods being transported

Check-in issues a permit in VISY environment, based on which the truck can drive through gate A and leave the trailer in the unloading area.

Receiving process:

An e-mail should be sent to the address cargocheckin.helsinki@tallinksilja.com with the information about the trailer's reception:

- registration number of the truck receiving the trailer
- trailer registration number

Check-in issues a permit in VISY environment, based on which the truck can drive through gate A and pick up the trailer from the reception area.

In the absence of prior information, the truck should drive to the check-in area and provide the required information before it is possible to unload or receive the trailer.

In case of IMO trailers, you should always notify, as parking of IMO trailers in ports is prohibited for more than 4 hours before departure.

PROCEDURE FOR UNLOADING AND RECEIVING TRAILERS IN WEST AND SOUTH HARBOURS OF HELSINKI



Unloading process:

An e-mail should be sent to the address cargocheckin.helsinki@tallinksilja.com, which, in addition to the registration information, includes also the following:

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- trailer registration number
- the weight and nature of the cargo/goods being transported

Check-in issues a permit in VISY environment, based on which the truck can drive through gate B and leave the trailer in the unloading area.

Receiving process:

An e-mail should be sent to the address cargocheckin.helsinki@tallinksilja.com with the information about the trailer's reception:

- registration number of the truck receiving the trailer
- trailer registration number

Check-in issues a permit in VISY environment, based on which the truck can drive through gate B and pick up the trailer from the reception area.

In the absence of prior information, the truck should drive to the check-in area and provide the required information before it is possible to unload or receive the trailer.

In case of IMO trailers, you should always notify, as parking of IMO trailers in ports is prohibited for more than 4 hours before departure.